

CYBER STRATEGY 2026-2030

A people-centred approach to cyber resilience



Protect our people



Secure our data



Keep services running



Strengthen trust in Shropshire



WHY THIS MATTERS

- Cyber threats are growing in scale and sophistication
- We are transforming digitally and using more data than ever
- Our services must remain safe, reliable and available
- Our people, partners and communities trust us with their information



OUR APPROACH

This is a leadership-led cyber resilience strategy, not a technology strategy or a checklist.

- ✓ Outcome focused
- ✓ Aligned to national strategy and frameworks
- ✓ Risk managed, not risk avoided
- ✓ People, behaviours and organisational choices



ALIGNED WITH

- UK Government Cyber Security Strategy 2022-2030
- NCSC secure design principles
- LGA Cyber 360
- MHCLG Local Digital Cyber, the Cyber Support Programme and Defend as One
- Cyber Assessment Framework (CAF) for local government
- Our Digital Strategy 2026-2030



OUR VISION

TRUST-DRIVEN, RESILIENCE-BUILT

“Shropshire Council will be a resilient, trusted and secure organisation, protecting residents’ data, ensuring uninterrupted public services, and embedding security into every part of our digital future.”



OUR FOUR PILLARS

1

PEOPLE-POWERED SECURITY



Empower our people to make safe decisions every day.

- Removing unnecessary complexity and insecure workarounds
- Embed secure defaults
- Clear leadership accountability for cyber behaviours
- Support early escalation without blame



2

SECURE-BY-DESIGN TECHNOLOGY



Build security in from the start.

- Design systems, services and processes with security by default
- Use modern, interoperable and resilient technology
- Continuously assess and uplift our defences



3

RISK-LED DECISIONS



Make informed choices that manage risk and protect what matters.

- Use threat intelligence and robust risk assessments
- Align with national frameworks (CAF)
- Prioritise actions that deliver the greatest impact
- Accept and manage residual risk transparently



4

STRONG PARTNERSHIPS & COLLECTIVE DEFENCE



Defend local government as one community.

- Share learning and intelligence
- Work with national and local partners
- Contribute to national initiatives
- Raise cyber maturity across local government



HOW WE WILL DELIVER



Strong leadership and governance

Clear accountability at every level



Security by design and default

Built into our processes



Skilled and confident workforce

The right people with the right skills



Resilient operations

Prepare, prevent, detect, respond, recover



Continuous improvement

Measure, learn and adapt



HOW WE MEASURE SUCCESS



Improved security posture and CAF maturity



Fewer and less severe incidents



Minimal disruption to services



Confident, aware and empowered staff



Effective use of resources



Strong trust from residents and partners



Together, we will protect our people, secure our data, keep services running and build trust in Shropshire.

Cyber security is everyone's responsibility. Together, we are stronger. Together, we are resilient.



We care



We innovate



We collaborate



We are trusted



Shropshire Council